



TERMS & CONDITIONS

It is important that you and all members of the travelling party are aware of the following terms and conditions as they may relate all or in part to the bookings held by our office on your behalf.

1. **Hospitality** Worldwide is an independent sports tour agency offering top quality spectator & playing tours in the UK and around the world. The company's core business is to promote and market sports travel tours to individual or group travellers.
2. The Contract – A Contract shall be deemed to have been made between Hospitality Worldwide and the booking client (“the client”) when the client has confirmed requirements by, inter alia, facsimile, letter, written order, email, telephone or by signing / printing the client’s name and dating Hospitality Worldwide’s booking form.
3. Hospitality Worldwide uses an independent travel agent to arrange all our sporting spectator tours, including flights, accommodation and other travel arrangements.
4. Each travel agent has their own booking Terms and Conditions in relation to all travel arrangements made. On presentation, please refer to the Terms and Conditions.
5. Amendment fees will be applied for changes made to this booking. A charge of £40.00 per person per change. Tour Operators and Airlines may also apply fees to bookings, which require changes or document re-issue. The companies concerned will advise these changes at the time that the request is made.
6. Deposits and Balance Payments: Hospitality Worldwide will require a 50% deposit before we can accept your booking. The exact deposit will be confirmed at the time of booking. The balance of your tour price must be made 30 days after the deposit payment. If the balance is not paid on time we may cancel your tour.
7. Tour Booking Cancellations: For all confirmed bookings cancelled before receipt of full payment on any particular ticket(s), the booking deposit is forfeited. For cancellation after receipt of part or full payment(s), the tour booking is non-refundable and non-transferable.
8. In the event of the sports or entertainment being cancelled or postponed to a later date, Hospitality Worldwide will endeavour to obtain a refund for its client. However, in many cases it will be the responsibility of the client to arrange a refund at source, but at no time is it the responsibility of Hospitality Worldwide of the non-occurrence of any event.